

June 2013

Note for Linux users.*(Applies for all USB485, USB232 and USBSER products)*

Do we provide drivers for Linux?

The answer is yes and no.

All our converters are based on the chip FT232RQ from FTDI and they are providing a set of standard drivers for windows, Linux and Mac.

We are using those drivers, but we have customized them a bit, among others with a new VID/PID set that matches the VID/PID we use for our converters, but we have not been able to make the same for Linux, so our standard setup will not run under Linux.

The solution we provide instead is the original Linux drivers from FTDI, but since they don't match our standard VID/PID, the converters have to be reconfigured to have FTDI's standard VID/PIDs.

We provide this reconfiguration as a free-of-charge service, just mention it in the comments when placing your order.

Customers can also make the reconfiguration themselves by using a configuration toolkit provided on the driver CD or downloading it from the support section of our website.

* VID/PID = Vendor ID / Product ID, is an identification number that appears in the hardware connected to the USB port, and also defined in the drivers. The PC reads the VID/PID from the hardware and then finds the correct driver to use.

FTDI drivers : <http://www.ftdichip.com/Drivers/VCP.htm>